



Aggressor Signature Lodge Chiang Mai, Thailand

Aggressor Adventures Reservations Office

Office Hours are Eastern Daylight Time:

Monday – Friday: 8 am – 5 pm Sat/Sun: 9 am – 5 pm EDT

Office (USA): 800-348-2628 +1-706-993-2531

ThailandSignature@aggressor.com www.aggressor.com

Delay in travel and emergency only: Cell Phone (after hours) +1-706-664-0111

Aggressor Signature Lodge, Chiang Mai
Mai (Lodge Manager) Tel: +66 979749366

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ARRIVAL

The Aggressor Signature Lodge is located in northern Thailand one hour and 15 minutes from the Chiang Mai Airport (CNX). It is recommended to fly into the Bangkok international airport (**BKK**) then connect to Chiang Mai (CNX). Guests will be met by staff at 4:00 pm at the Starbucks opposite **exit 3** for transfer to the lodge.

REQUIREMENT Guests arriving in Thailand will need to complete this quick link for the Thailand Digital Arrival Card <https://tdac.immigration.go.th>. Below is the required address for the lodge.

House No. 233
Ban Mae Hoi, Village No. 10
Subdistrict: Ban Luang
District: Chom Thong
Province: Chiang Mai 50160

AIRLINE CHECKED BAGS

Check with your airline or airlines (if traveling with more than one carrier) regarding luggage allowances, limitations and overage fees. Some airlines have seasonal restrictions to certain destinations that may limit

guests to one checked bag or a maximum weight of all checked bags and prohibit extra pieces or overweight pieces.

CHIANG MAI SIGNATURE LODGE INCLUDES

All private luxury Hill Tribe chalets are 34' x 31' that host up to 16 guests. The chalets include one king or two single beds, 2 private bathrooms, 2 private closets, a balcony with 2 spa beds and complimentary amenities. All the chalets are semi outdoor, decorated with Thai handmade furniture as well as a flat screen LCD TV in the living room, fan, and hairdryer. The living room is located next to the bed area with a sofa and coffee table for the guests to relax and enjoy.

All private luxury chalet tents are air-conditioned, have memory foam mattresses, private bathrooms with a bathtub/shower, hair dryer, shampoo, conditioner, robes, and a safe to lock your valuables. The lodge has plenty of hot and cold water with very good water pressure. Meals are included with breakfast (cooked to order), picnic lunches, and an elegant dinner with tableside service. Beverages (alcoholic and non-alcoholic) are complimentary while staying at the lodge. Linens are changed daily (upon request), and fresh towels are placed in each chalet as needed.

THE LODGE

The Aggressor Signature Lodge is located on a spacious 5-acre property and includes 8 Hill Tribe Chalets in total. Up to 16 guests will immerse themselves into the Thai culture and enjoy five-star Aggressor amenities and service. The property features a lake, sacred tree, club house, garden, and camping fire.

POWER

The standard voltage is 240 volts, and the standard frequency is 50 Hz. In each tented chalet, guests will have floor-mounted units for electronic equipment such as cell phones, computers or tablets, cameras, etc. Be sure you check the label on your appliances; you might need a converter if the frequency used in your country is different. Additional extension cords and additional plug-ins are available at needed.

ITINERARY SAMPLE

For itinerary details, please view the website; <https://www.aggressor.com/destination/ChiangMai>.

DETOURS TRAVEL DEPARTMENT

The Aggressor Detours travel department can book your airline travel, hotels, and tours while you are in Thailand. Please visit our website (<https://www.aggressor.com/pages/aggressor-detours>) or email travel@aggressor.com to learn about all the options available to you.

WELCOME

As you prepare for your Signature adventure at the Aggressor Signature Lodge, it is important to notify our office of last-minute changes concerning your airline arrival and departure times or any changes in your contact information. Aggressor Adventures Reservations Office and the Aggressor Signature Lodge are in constant communication. In the event of an emergency, family and friends may contact you at the above numbers at the lodge.

We recommend you pack a change of clothes, medication, and toiletries in your carry-on bag. Having these few items with you can make an unexpected luggage delay more bearable.

PASSPORTS & DOCUMENTATION

All travelers must have a passport valid for at least six (6) months beyond their period of stay, adequate funds to support themselves, and a return airline ticket when traveling. It is the traveler's responsibility to ensure they have the correct documentation for entry into each country on their itinerary, including any visas required, as well as documentation for re-entry to their home country.

Visa and entry requirements vary by destination and are subject to change. Travelers should check with the appropriate consulate or embassy of each country they plan to visit. U.S. citizens may refer to the U.S. Department of State website at www.travel.state.gov for passport and visa information, including

requirements for children and consulate contacts by country. International travelers should consult the equivalent agency or foreign affairs office in their own country for destination-specific travel requirements and re-entry regulations.

A useful resource for checking current travel, visa, and health requirements is the [IATA Travel Centre](#).

Please note: There are specific requirements for children departing the United States, and many countries have adopted similar measures for child protection. The Reservation Office and staff cannot assume responsibility for passengers who do not have the correct documentation.

GUEST INFORMATION SYSTEM (GIS)

The Reservations office and the Aggressor Signature Lodge require each guest to complete an Application through the GIS (Guest Information System). The GIS allows guests to interactively complete all required paperwork that includes special requests and travel information. If you haven't received a link to access the GIS, please contact an Aggressor agent. Guests who fail to complete the GIS prior to transferring to the lodge will be denied check-in.

INSURANCE

We strongly recommend each guest purchase comprehensive accident, medical, baggage and trip cancellation and interruption insurance when space is reserved. Trip insurance will protect you from financial disappointment if you are prevented from making your scheduled trip due to illness or in the event that unforeseen circumstances occur. In the event you cancel your trip prior, be familiar with Aggressor Adventures cancellation policies

LOCAL FEES & TAXES

The local fees and taxes for cultural visits will be paid at check-out and is \$100 USD per person. The Lodge accepts Visa, MasterCard, USD, and local currency.

**Please be aware that many credit card companies are charging a fee for foreign currency charges. This is a fee imposed by your credit card company and not the lodge. Many countries that accept USD cash require the bills to be in very good condition. Any that have excessive wrinkles, tears, wear marks and are old-style bills are not normally accepted.*

HEALTH

The Aggressor Signature Lodge has a comprehensive first aid kit. Aggressor Signature Lodge staff are unable to accept any medication for safekeeping including those that require refrigeration. Should a guest have a medication requiring temperature control, they will need to travel with a travel cooling case or small storage cooler with several blue ice packets. The staff will be happy to store and recharge the blue ice but are unable to accept possession or responsibility for the proper care and storage of medication. This should be kept in your tent. **There is NO smoking allowed inside the tents.**

COMMUNICATIONS

Internet and cell phone signals are available, although they can be intermittent due to the remote location of the lodge.

CUISINE

The Aggressor Signature Lodge offers a variety of Thai feasts and local cuisine. Guests will wake up to fresh fruits, cereals, juices and hot entrees. Coffee and a continental breakfast are available at 5 am every morning. Lunches are normally picnics packed for the day trips or if served at the lodge, featuring hot soups, homemade breads, salads and sandwiches and/or entrees. Dinners are served at the lodge each evening for a sit-down dinner at 7:30 pm and prepared by the Thai chef and will include salads, vegetables, seafood, beef or chicken with a fresh homemade dessert.

Aggressor yachts, river cruises, signature lodges and floating resorts operate in remote locations which limits the availability of certain foods and edibles, which can be unavailable in grocery stores and markets. While our culinary teams strive to accommodate individual requests, it is important to recognize that they cannot

guarantee it despite their best efforts. Guests with dietary restrictions and food allergies should be aware that the same meal is prepared for all guests, making cross-contamination a possibility. Based on this, travelers should plan accordingly and bring pre-packaged goods if needed. The availability of fresh produce may vary weekly, and they may have a limited selection depending on the destination and availability. The concept of "organic" is infrequent, and items like "gluten-free" products are seldom found in these remote locations.

BEVERAGES

A signature amenity of Aggressor is daily in-room morning wake up beverage service with coffee, tea or hot chocolate. A complimentary bar service provides non-carbonated beverages, soft drinks, local beer, and wine. Feel free to help yourself any time you need a little thirst quenching. Drinking alcohol and Signature tours do not mix especially since it may contribute to dehydration which can cause heat injuries.

WHAT TO WEAR & BRING

Thailand is hot and humid so for your day trips, you should wear lightweight, comfortable sportswear and a comfortable pair of walking shoes. A light sweater or jacket is ideal for evenings. For the months of November to February, a lightweight raincoat is recommended. The dress is always casual and informal. Additional items you may want to bring are sunscreen, sunglasses, a hat, and binoculars.

CELEBRATE YOU

Whether it's your anniversary, birthday, honeymoon, wedding or you are celebrating some other special occasion, please let us know so we can celebrate your occasion. Kindly advise the US office prior to traveling, so the lodge staff is notified in advance.

For nightly entertainment guests may take a night walk, go stargazing, attend a Thai cultural presentation, watch a movie or just relax. The entertainment center in the main tent is there for you to enjoy. You will find a selection of movies to watch on the large screen.

WEATHER CONDITIONS

Thailand has a fairly constant year-round climate and can be hot during the day and cool at night.

LODGE BOUTIQUE & CREDIT CARDS

There is a mini boutique at the Aggressor Signature Lodge with assorted t-shirts, and miscellaneous items. All Signature Lodge Furniture and Interior decorations are locally made. The Aggressor Signature Lodge accepts local cash, Visa, and Mastercard. We will charge you for all your purchases on the last day of your Signature adventure before leaving for the airport. After returning home if you still want boutique items, please visit the Aggressor online boutique at www.aggressor.com.

GREEN THE FLEET

Contribute to our Green the Fleet sustainability initiatives. Here are a few reminders:

- Avoid traveling with single-use plastics.
- Remove packaging from any new purchases before traveling.
- Travel with a refillable water bottle for hydration.
- Use rechargeable batteries.
- Use an environmentally safe sunscreen.
- Conserve and responsibly use fresh water when at your adventure destination.
- Be environmentally conscious in everything you do.

GRATUITIES

Staff gratuities are not included in the Aggressor Signature Lodge rates. We believe gratuities should be voluntary and based upon the quality of service the staff has provided. When settling your account, the lodge will have an envelope for gratuities that will be divided equally among the staff. Payment can be made by cash, Visa, or Mastercard.

CHECK OUT

Everything is “free” until the last day of your adventure. The lodge simply runs a tab for you that includes everything you purchased as well as any miscellaneous items. Check-out is done during the evening of the last day of your visit.

Breakfast will be served at 7:00 am. At 8:00 am guests will be transported to the airport for a domestic flight back. We do not suggest booking a flight earlier than 11:00 am.

LODGE REPORT

Each week we post the Lodge log of the previous weeks' Signature adventures. Please feel free to visit www.aggessor.com and go to the Lodge log and their Facebook page to find out weather conditions and animal sightings.